

# Focus on your core and we will manage the rest

Helping you to take your business to the next level by providing reliable and scalable outsourcing services tailored to your specific needs.



# Your trusted outsourcing partner An extension of your team

## IT Outsourcing

Access expert talent and management delivering exceptional results and cost savings.

## Remote Teams

Remote teams working exclusively for you, ensuring high-quality results and significant cost efficiencies.

## AI-Powered Innovation

Supercharge your operations with AI agents and automation seamlessly integrated into custom applications.

## Clientele

### Trusted by Leading Brands Worldwide

"Helping businesses worldwide achieve measurable results through service Excellence."



## What We Do

HakiTaak offers a comprehensive range of services tailored to meet the unique needs of our clients, including:



### Remote Team Management

We take care of hiring, training, and managing dedicated teams to ensure seamless integration with your business operations.



### AI-Powered Innovation, Exponential Results

We combine AI agents, automation, and custom applications to integrate with your existing systems, delivering powerful, business-transforming solutions



### Consulting & Strategy

Guiding businesses through digital transformation with expert insights and strategies.



### Custom Software Development

Creating tailored solutions that align with your business objectives.



### End-to-End Support

Ensuring smooth and effective delivery of services through ongoing management and support.



### Business Process Outsourcing (BPO)

From customer support and data entry to back-office operations and more, we offer a variety of BPO services designed to optimize your workflows.



## Redefine IT excellence with our support

### Contact Us

[contact@hakitaak.com](mailto:contact@hakitaak.com) [www.hakitaak.com](http://www.hakitaak.com)

# IT outsourcing

Unlock your potential with strategic IT outsourcing

## AI Agents & Automation: Transforming Workflow Efficiency

Our hybrid approach of AI automation with custom application development and integrations delivers measurable efficiency gains across departments, reduces manual workloads, and minimizes process friction



### Benefits:

**Eliminate Bottlenecks:** Remove process inefficiencies to accelerate your operations

**Reduce Operational Costs:** AI automation designed specifically for your business challenges

**Maximize Existing Investments:** Seamless integration with your current systems

**Future-proof operations:** Solutions that continuously learn and improve

**Measurable Business Impact:** Clear ROI with performance metrics that demonstrate value

## Custom Solution Development

We deliver impactful software solutions tailored to your unique business challenges. From complex enterprise systems to specialized applications, our skilled team focuses on scalability and innovation throughout the entire development lifecycle. With extensive experience in industries like healthcare, education, finance, e-commerce, and logistics, we understand your market and deliver the results you need.



### Benefits:

**Customized solutions** that address your specific challenges.

**Industry expertise** ensuring solutions are tailored to market needs.

**Cutting-edge technologies**, including AI-driven analytics and IoT integrations.

**Scalable and innovative designs** to future-proof your business.

**Agile methodologies** for seamless collaboration and adaptability.

## Mobile App Development

We craft engaging and user-friendly mobile apps for Android and iOS. Our expertise spans cross-platform development with Flutter and React Native, as well as native app development, ensuring your app is both functional and visually stunning. A strong focus on UI/UX design guarantees a positive user experience and drives market success.



### Benefits:

Customized solutions that address your  
Cross-platform compatibility for a wider user base.

Intuitive user experiences driven by expert UI/UX design.

Agile development processes for transparent and adaptive progress.

Post-launch support and updates to keep your app competitive.

Comprehensive functionality with API integrations, payment gateways, and Bluetooth device connectivity.

## Outsourced IT Services

Partner with us for comprehensive IT outsourcing solutions. Our team of certified IT professionals provides expert network management, infrastructure support, and system administration, ensuring optimal performance and uptime for your critical systems. We adhere to ITIL best practices for structured service delivery, providing a seamless and reliable IT experience.



### Benefits:

Access to certified professionals with specialized IT expertise.

Scalable and innovative designs to future-proof your business.

Cutting-edge technologies, including AI-driven analytics and IoT integrations.

Scalable and innovative designs to future-proof your business.

Agile methodologies for seamless collaboration and adaptability.

## Cyber Security Services

Partner with HakiTaak for comprehensive cybersecurity solutions you can trust. We safeguard your business assets with a full suite of services, including risk management, data protection, and 24/7 security monitoring. Our expert team becomes an extension of your own, providing proactive defense against cyber threats.



## Healthcare IT Consultancy

Drive innovation and efficiency in your healthcare practice with HakiTaak's IT consultancy services. We bridge the gap between healthcare and technology, delivering solutions that streamline operations, enhance collaboration, and ultimately improve patient care.



### Benefits:

**Threat Analysis:** Identifying and mitigating risks before they become critical issues.

**Data Protection:** Implementing encryption, access controls, and secure data handling practices.

**Incident Response:** Rapid containment and resolution of security breaches to minimize impact.

**Peace of mind with 24/7 monitoring and protection.**

**Compliance with industry standards and regulations.**

**Reduced risk of financial and reputational damage.**

### Benefits:

**Custom Healthcare Solutions:** Tailored systems that improve workflow efficiency and patient outcomes.

**Data Management & Security:** Ensuring compliance with regulations like HIPAA while safeguarding sensitive data.

**System Integration:** Streamlining the interoperability of medical devices, EHRs, and other systems

**Improved operational efficiency in healthcare delivery.**

**Enhanced patient satisfaction with technology-driven care.**

**Future-ready systems that adapt to the evolving needs of the industry.**



## Redefine IT excellence with our support

**Contact Us**

[contact@hakitaak.com](mailto:contact@hakitaak.com)

[www.hakitaak.com](http://www.hakitaak.com)

# Remote Teams

Tap into a global pool of talent and find the perfect fit for your remote team

Access a world of IT expertise with HakiTaak. Our global teams combine deep technical skills with fluent English, working seamlessly across time zones and ready to travel when needed.



## Benefits:

Cost Savings: Competitive rates for high-quality work.

Seamless Communication: Fluent English-speaking professionals.

Timezone Flexibility: Teams that align with your working hours.

Exceptional Talent: IT professionals known for innovation and commitment.

Cultural Integration: Dedicated efforts to align your extended team with your organization's culture, fostering loyalty and collaboration.

## Flexible Team Options to Choose From

Client can choose from the best fit team types based on the need and the required flexibility



### Extended Teams

Streamline your IT operations with HakiTaak's fully managed offshore teams

We handle all the logistics, legal, and payroll, offering flexible and competitive fees tailored to your resource needs.

Fixed monthly rate based on the resources type.

#### Benefits:

Fully managed logistics for your remote team.

Seamless integration with your existing operations.

High-quality, cost-effective IT talent.

Ongoing Training and Skills Development for your extended team.



### Shared Remote Talent

Access IT Professionals for Short-Term Assignments

Scale your IT team quickly and efficiently with HakiTaak's on-demand talent pool.

We handle all the logistics, legal, and payroll, offering flexible and competitive fees tailored to your resource needs

#### Benefits:

On-demand access to skilled IT talent.

Ideal for short-term or project-based needs

Cost-effective and flexible resource allocation.

No long term commitments to resources

# Our BPO Service Offerings

Get more done for less with our cost-effective BPO solutions

## Our Operations

With teams across multiple countries with skilled and knowledgeable resources we offer access to



**Highly Skilled Talent:** Professionals with domain-specific expertise.

**Advanced Infrastructure:** Equipped with the latest technologies to ensure smooth operations.

**Global Standards Compliance:** Adherence to international quality and regulatory requirements.



### Revenue Cycle Management (RCM) for the US Market

Comprehensive RCM services tailored for US healthcare providers, including:

- Medical billing and coding
- Claims processing and denials management
- Patient billing and collections
- Compliance with HIPAA regulations

**Benefits:**

Accelerate reimbursements and reduce claim denials.

Ensure regulatory compliance with US healthcare standards.



### Finance and Accounting Services

- Accounts payable and receivable
- Payroll processing
- Tax preparation and financial reporting



### Education Industry Outsourcing

- E-Learning Content Development: Create engaging and interactive content for learners of all ages.
- Animations for Education: Simplify complex concepts with visually appealing animations.
- Learning Platform Management: Maintain and support Learning Management Systems (LMS).

**Benefits:**

Enhance learning experiences with expert-crafted materials.

Cost-effective management of education technology.



### Customer Support

- Application development and maintenance.
- Data entry and processing.
- IT support and infrastructure management



## Why Choose Us

Quality & Cost Efficiency

Trust & Collaborative Approach

Relevant & Impactful Solutions

Dedicated Team for your Success

## Values

HakiTaak delivers exceptional value and significant cost efficiency. We provide high-quality, impactful solutions that drive measurable success and long-term growth for your business.

## Expertise

HakiTaak's expertise and commitment to innovation empower us to solve your toughest challenges and deliver impactful solutions.

## Team

Passionate and dedicated, our team is committed to solving your challenges. With fluent English communication and expert management support, we're focused on delivering your success.



**We are here to help**

Contact Us

[contact@hakitaak.com](mailto:contact@hakitaak.com)

[www.hakitaak.com](http://www.hakitaak.com)





## Take your productivity to the next level with our outsourcing expertise

Join our growing list of satisfied clients who have unlocked the value of expertly managed IT services and solutions.

### Contact

[contact@hakitaak.com](mailto:contact@hakitaak.com)

[www.hakitaak.com](http://www.hakitaak.com)